

## Your health at your fingertips with MyHumana

### Get your personalized health information on MyHumana

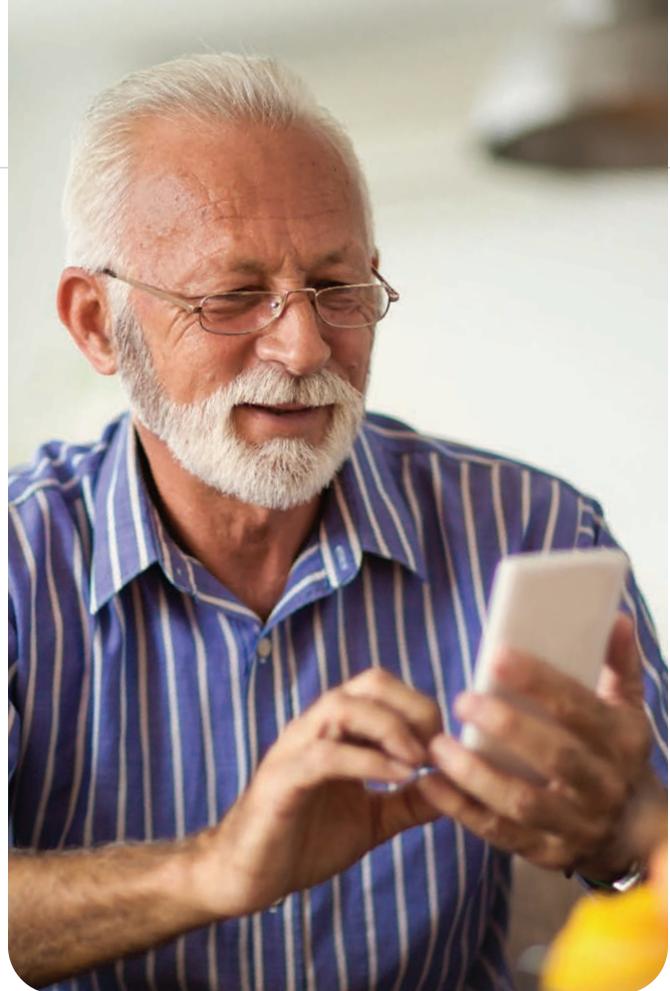
A valuable part of your Humana plan is a secure online account called MyHumana where you can keep track of your claims and benefits, find providers, view important plan documents and more.

Get the most out of MyHumana by keeping your account profile up to date. Whether you prefer using a desktop, laptop, or smartphone, you can access your account anytime.\*

### Getting started is easy—just have your Humana member ID card ready and follow these three steps:

- 1 Create your account.**  
Visit [Humana.com/registration](https://www.humana.com/registration) and select the “Start activation now” button.
- 2 Choose your preferences.**  
The first time you sign into your MyHumana account, be sure to choose how you want to receive information from us—online or mailed to your home. You can update your communication preferences at any time.
- 3 View your plan benefits.**  
After you set up your account, be sure to view your plan documents so you understand your benefits and costs. You can also update your member profile if your contact information has changed.

\*Standard data rates may apply.



## The MyHumana mobile app

If you have an iPhone or Android, download the MyHumana mobile app. You'll have your plan details with you at all times.\*

Visit [Humana.com/mobile-apps](https://www.humana.com/mobile-apps) to learn about our many mobile apps, the app features and how to use them.

### With MyHumana and the MyHumana mobile app, you can:

- Review your plan benefits and claims
- Find pharmacies in your network
- Find providers in your network
- Lookup and compare medication prices
- View or update your medication list
- View or print your Humana member ID card

### Have questions?

If you need help using MyHumana, try our Chat feature or call Customer Care at the number listed on the back of your Humana member ID card.

## Use Humana's Find a Doctor tool to search for a provider near you

Choosing a doctor or healthcare facility is an important decision. You can use Humana's Find a Doctor tool to search for an in-network provider near you.

- 1** Go to [Humana.com/FindaDoctor](https://www.humana.com/FindaDoctor).
- 2 Find a doctor or pharmacy**  
Use the tabs to help you search for a doctor or pharmacy.
- 3 Location**  
Enter a ZIP code and the distance radius you want to search.
- 4 Options**  
Select a lookup method from 3 options:
  - 1) Coverage type—choose Medicare or Medicare-Medicaid then select the network that represents your plan,
  - 2) Member ID, or
  - 3) Sign in to MyHumana for more accurate results in finding your network.
- 5 Select the “Search” button for your results**  
Have you found the doctor or facility that you're looking for? If you need to revise your search, you can search again without leaving the results page.



### Find a doctor on the MyHumana mobile app

Once you are enrolled with Humana, you can use the MyHumana mobile app to find a provider near you. On the app dashboard, locate the “Find Care” section.

Call our Customer Care team at **866-733-1872 (TTY: 711)**, Monday – Friday, 8 a.m. – 9 p.m., Eastern time.