

Identity Protection Services from AllClear ID

All eligible* members have access to AllClear Identity Repair and the option to enroll in AllClear Credit Monitoring.



AllClear Identity Repair



No enrollment required.

Automatic access to identity repair for all eligible members.



Protects you on the internet and everywhere

else. No matter where or how identity theft occurs, you are covered.



If you become a victim of identity theft, we fix it.

AllClear ID will help do the work to recover your financial losses and restore your credit report.



All at no cost to

you – ever. Our identity repair services are available to you free as an eligible member.

How Identity Repair Works

If you become a victim of identity theft, a dedicated investigator from AllClear ID will act as your guide and advocate from start to finish by initiating the dispute process, and ensuring that your identity returns to its pre-fraud state.

AllClear Credit Monitoring

AllClear Credit Monitoring offers more protection and the option to enroll at any time – also at no cost to you. This service offers additional layers of protection including credit monitoring, a \$1M identity theft insurance policy, and child identity protection for eligible members under 18 years old.

How Credit Monitoring Works

This service helps you stay informed of your credit activity. AllClear ID sends alerts when banks and creditors use your identity to open new accounts. The alerts contain detailed information so that if there is fraudulent activity, you can take action.

How to Access Identity Protection Services

Visit <u>highmark.allclearid.com</u> to learn more and request a code. Save your code: you will need it when you contact AllClear ID.

If you have questions about protecting your identity, or if you suspect that your identity has been stolen:

- 1. Call the award-winning AllClear ID customer support team at 1-855-229-0079.
 - 2. Verify your eligibility.
 - 3. Let AllClear ID help recover your losses and restore your credit.

To use AllClear Credit Monitoring, enrollment is required.

Eligible members must provide their personal information to AllClear ID to enroll online or via phone.

- 1. Go to enroll.allclearid.com and enter your code or call 1-855-229-0079.
 - 2. On the next page, complete the enrollment process.
- 3. After enrollment is complete, additional steps are required to activate your phone alerts.

How are identity repair and credit monitoring different?

Identity repair is the most important and comprehensive service available to you. With AllClear ID, no matter where or how identity theft occurs, you are covered. This service ensures that you get help from professionals trained to navigate the complicated process of identity repair.

Credit monitoring is an extra level of protection that specifically monitors new credit accounts opened in your name. When this happens, AllClear ID sends alerts so you can take action. This service is helpful if you think your Social Security number is either at risk or compromised.

Learn more about identity theft protection:

AllClear ID Blog: www.allclearid.com/blog

Federal Trade Commission: www.identitytheft.gov

Privacy Rights Clearinghouse www.privacyrights.org

Identity Theft Resource Center www.idtheftcenter.org

