For assistance specifically related to enrollment or password resets please contact **888-259-6835.**

SYSTEM REQUIREMENTS FOR BENEFIT PAYMENT PARTICIPANT WEB PASSPORT

Operating System/ Web Browser
- Microsoft® Windows® 7/IE10
- Microsoft® Windows® 7/IE11
- Microsoft® Windows® 7/Chrome 34 and above
- Microsoft® Windows® 7/Safari 5 and above
- Microsoft® Windows® 7/Firefox 28 and above
- Mac OS/Safari

Please Note: Benefit Payment Participant Web Passport may not be optimized on all browsers listed.

Web Browser Setting
- Secure Sockets Layer must be enabled.

Connectivity
Broadband Internet connection with a minimum speed of 1.0 mbps is required with 2.0 mbps recommended.

Desktop Requirements
- Intel® Pentium® processor (or equivalent)
- 1GB RAM is required
- Minimum display resolution of 1280 x 1024 by 32-bit color

Software Requirements
- Adobe Acrobat® Reader 5.0 or greater

Encryption
- Application users initiating add/change transactions need browsers with 128-bit encryption. All others
  must use a minimum of 40-bit encryption.
- Non-U.S. users must adopt the maximum encryption allowable (128-bit vs. 40-bit) for their country of origin.

Plug-In/Operating System Add on
- Passport requires Adobe® Acrobat® Reader 5.0 or greater. This plug-in can be downloaded free of charge from http://www.adobe.com.

*If content presentation or application functionality issues arise, resources to address those issues are assigned only as available.